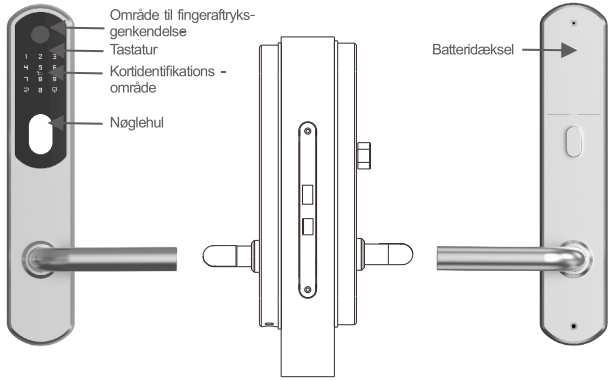
Installationsvejledning

PIN-kode | Fingeraftryk | App | Nøglebrik | Bluetooth

1 Brugervejledning og produktdiagrammer

Kære bruger!
Tak, fordi du bruger denne intelligente lås. Før du installerer og bruger den, bedes du tjekke listen over tilbehør omhyggeligt. Læs installationsvejledningen og følg trinene i den, ellers er vi ikke ansvarlige for eventuelle farer eller skader.

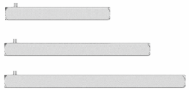
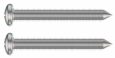
⚠Vigtige bemærkninger: Indstil venligst funktionen i henhold til det relevante produkt
1. Den oprindelige adgangskode og den oprindelige administratoradgangskode er: 123456
2. Antal kort: 1000
3. Antal fingeraftryk: 100
4. Antal PIN-koder: 250
5. Ved alarm for lavt batteriniveau skal du udskifte til samme type batteri i tide og være opmærksom på retningen af den positive og negative pol for at sikre normal brug af låsen. (Nye og gamle batterier kan ikke bruges på samme tid).
6. Opbevar den mekaniske nøgle hos dig, når den ikke er i brug, og opbevar den ikke indendørs.



Udvendigt langskilt

Indvendigt langskilt

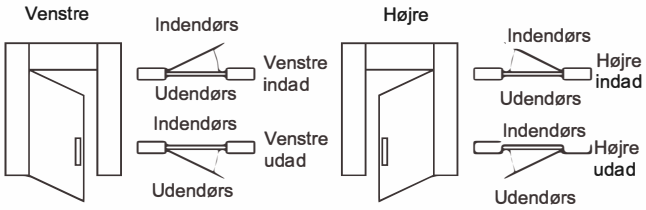
2 Pakkeliste

C. Udvendigt langskilt	B. Indvendigt langskilt	A. Bagerste bundplade
F. Vandtæt gummepude	E. Dørgrebspind 	D. Fastgørelsesskrue til cylinder  M5x43
I. Indvendige langskiltsskruer	H. Batteridæksels-skruer	G. Bagpladeskruer
L. RFI-kort	K. Låseindsats-enhed	J. Forlængertilbehør

3 Det skal du vide før du monterer

3.1 Kontroller venligst åbningsretningen før installation

- **Monteringsretning: Venstre udad, Venstre indad, Højre udad, Højre indad**

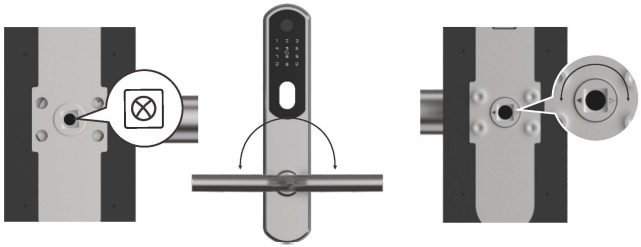


OBS! Døren må ikke lukkes under montering af dørlåsen.

3.2 Hvordan man drejer håndtaget til venstre eller højre.

- **Monter håndtaget i henhold til døråbningens retning.**

Fremgangsmåde:
1. Brug en skruetrækker til at åbne skruerne i den firkantede akse på bagsiden af for- og bagpanelerne.
2. Træk dørgrebet ud.
3. Drej grebet til den ønskede position.
4. I venstre dør peger den firkantede aksetrekant mod højre (i overensstemmelse med grebets retning).
I højre dør peger den firkantede aksetrekant mod højre (i overensstemmelse med grebets retning).

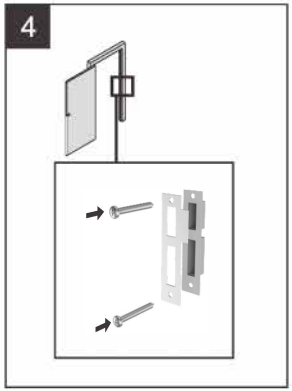


4 Monteringstrinnene

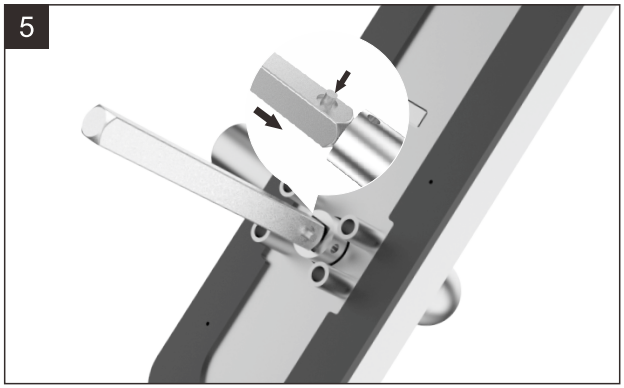
Montering af låsekasse og låsecylinder

Vær sikker på, at der er nok plads til, at føre smartlåsens kabel igennem låsekassen.

Er hullet ikke stort nok til, at kablet kan føres igennem, skal hullet gøres større som vist på illustrationen.



Montering af slutblik og boks



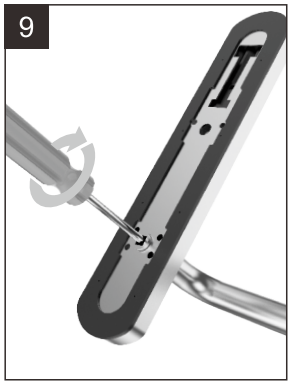
Montering af dørgrebspinden i det udvendige langskilt

Løsn skruen.

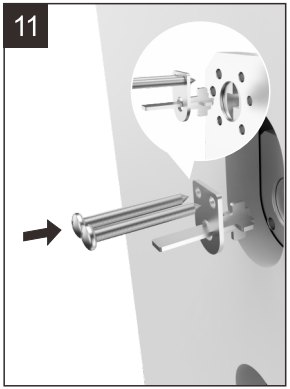
Hold en finger på modulet for at undgå, at det falder ud. Tag herefter grebet ud.

4 Monteringstrinnene

Tryk på modulet, og skift grebsretningen.



Spænd skruen igen.

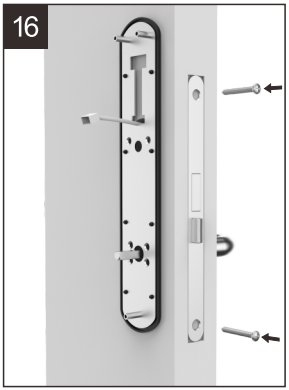


4 Monteringstrinnene

Monter det udvendige langskilt på denne måde

Bagpladen er monteret på en silikonepude

4 Monteringstrinnene

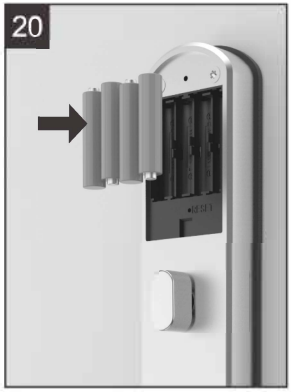


Fastgør den bageste bundplade med skruerne

Det udvendige langskilts-datakabel forbindes til bagpanelets datakabel, stop kablet ind i døren hvis det er for langt

Skruerne monteres på denne måde

4 Monteringstrinnene



Montering af batterier

Montering af batteridæksel

5 Parametre

Overflade	Mål	303 mm x 57 mm x 20 mm
	Varenr.	U028-14400/14402
	Materiale	Rustfri stål
Oplåsnings-måder	Fingeraftryk	Kapacitet 100
	PIN	Kapacitet 250
	Kort	Kapacitet 1000
	APP	Send døråbningskommandoer via Bluetooth
Kommunikations-metoder	Bluetooth	Synkroniser data i umiddelbar nærhed og firmwareopgradering
Drifts-parametre	Driftsstrøm-forsyning	4 x 1.5V AAA alkaliske batterier
	Alarm for lavt batteri	≤4,8V
	Standby-strøm	≤85UA, 4 batterier kan bruges i mere end 6 måneder
	Drifts-temperatur	-30 °C til 60 °C
	Luftfugtighed under drift	5 %-78% RF

6 APP-vejledning

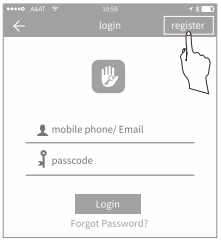
6.1 Download ″TTlock″-APP'en

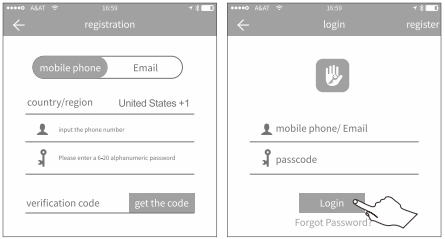
Download on the App Store

GET IT ON Google Play

Android-telefon- du kan søge på "TT lock" i Google APP.
iPhone - du kan søge på "TT lock" i App Store.

6.2 Registrering af ny konto(telefon eller e-mail)

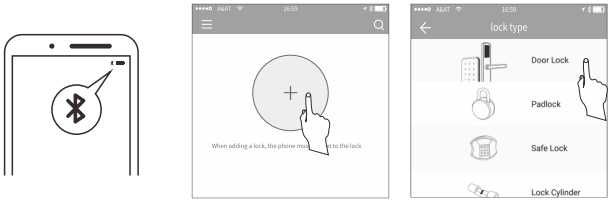




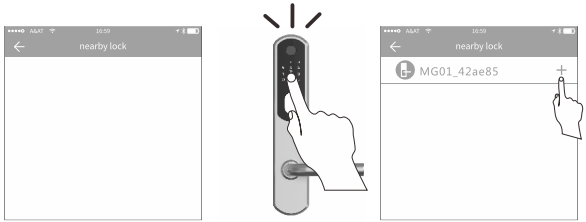
6 APP-vejledning

6.3 Der er følgende metoder til tilslutning af låsen

a Tænd for Bluetooth, og gå ind i APP' en.For detaljer, se venligst følgende figur



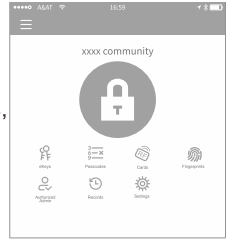
b Tryk på skærmen påden intelligente lås. APP'en viser de relevante oplysninger, og klik derefter på "+".



OBS: Sørg for, at din telefon er inden for 10 meters afstand af låsen.

6.4 Administration af nøglen

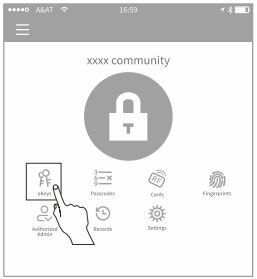
Når du har tilføjet en lås, vil administratoren have de højeste administrative rettigheder til den pågældende lås, han kan sende nøgler til andre og angive tidsbegrænsningen.Vælg tidsbegrænset, permanent eller engangstilladelse. Tilføj administration af nøgler, der snart udløber, dvs. påmindelse om udløb af nøgle.

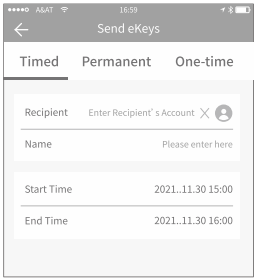


6 APP-vejledning

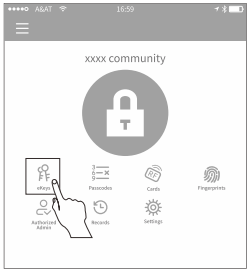
Når du klikker på indstillingen for nøgletype, vises følgende meddelelse: Tidsbegrænset nøgle (Timed), permanent nøgle (Permanent) og engangsnøgle (One-time).

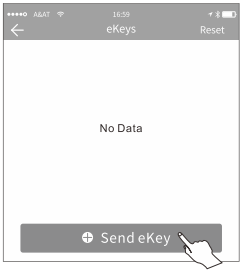
Når du vælger "Tidsbegrænset nøgle" (Timed), vil nøglen være gyldig i en bestemt periode.
Når du vælger "Permanent nøgle" (Permanent), betyder det, at den er permanent gyldig. Når du vælger "Engangsnøgle" (One-time) slettes den automatisk efter én gangs brug.





Administratoren har tilladelse til at administrere alle nøgler, herunder: slette nøglen, nulstille nøglen, sende nøgletilladelser, justere gyldighedsperioden for nøglen og søge efter adgangsdata.





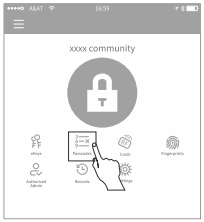
6 APP-vejledning

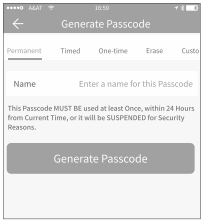
6. 5Administration af adgangskode

Når du har indtastet adgangskoden på tastaturet, skal du trykke på oplåsningsknappen i nederste højre hjørne for at låse låsen op. Adgangskodetype: permanent, tidsbegrænset, livstid.slet, periodisk og brugerdefineret.

a Permanent adgangskode

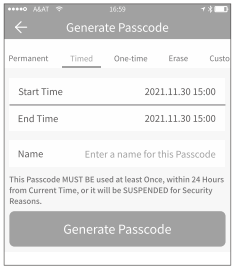
Permanent adgangskode: Den kan fungere uden tidsbegrænsning. (Bemærk: Den skal aktiveres inden for 24 timer efter oprettelse, ellers mister den sin virkning)





b Tidsbegrænset adgangskode

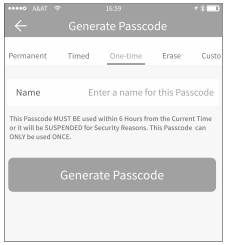
En tidsbegrænset adgangskode kan indstilles til en gyldighedsperiode. Den korteste periode er en time, den længste er 3 år. Hvis den er gyldig inden for et år, kan tidslinjen være med en times nøjagtighed. Hvis den er gyldig i mere end et år, kan tidslinjen være med en måneds nøjagtighed. (Bemærk: Den skal aktiveres inden for 24 timer efter oprettelse, ellers mister den sin virkning)



6 APP-vejledning

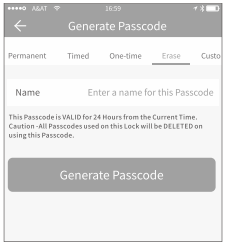
c Engangs-adgangskode

En engangs-adgangskode kan kun bruges én gang. Gyldighedsperioden er 6 timer



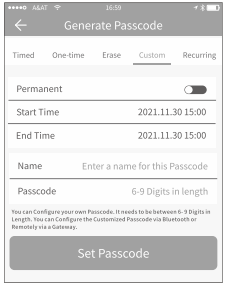
d Slet-kode (Erase)

Slet-koden bruges til at slette alle adgangskoder. Gyldighedsperioden er 24 timer



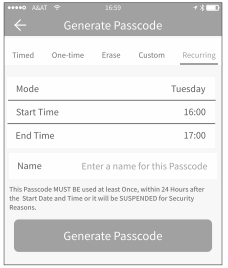
e Brugerdefineret adgangskode

Du kan konfigurere din egen adgangskode. Den skal have en længde på mellem 6-9 tegn. Du kan tilpasse adgangs-koden via Bluetooth eller gateway.



f Periodisk adgangskode

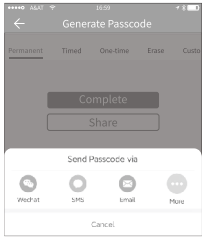
En periodisk adgangskode kan genbruges inden for en bestemt tidsperiode, f.eks. en daglig cyklus, en hverdagscyklus, en weekendcyklus osv.



6 APP-vejledning

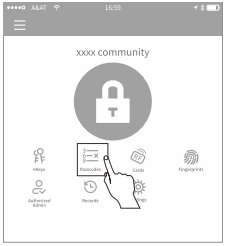
g Del adgangskoden

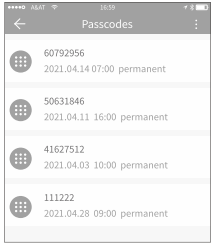
Administratoren kan dele adgangskoden via Wechat, besked, e-mail, Facebook, Messenger og Whatsapp.

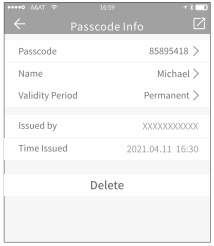


h Administration af adgangskode

Alle de genererede adgangskoder kan ses og administreres i modulet til administration af adgangskoder. Det omfatter adgangskodetilladelser og adgangskoder til at låse op, ændre adgangskoden, slette adgangskoden og nulstille adgangskoden.

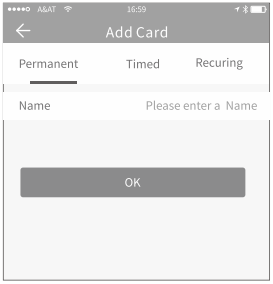






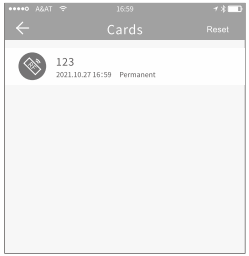
6. 6 Administration af RIFD-kort

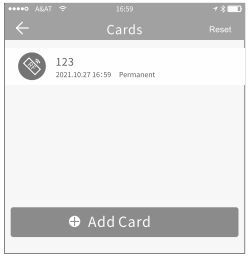
Du skal tilføje RFID-kortet. Hele processen skal ske gennem låsen på siden med APP-applikationen. RFID-kortets gyldighed kan indstilles til permanent eller tidsbegrænset.



6 APP-vejledning

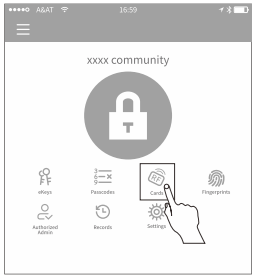
Alle RFID-kort kan søges og administreres af RFID-kortadministrationsmodulet. Hvis det er gatewayen, vil den vise, at kortet sendes eksternt. Hvis der ikke er nogen gateway, vil projektet være skjult.





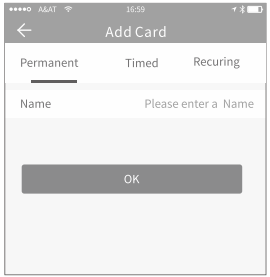
a Tilføj RFID-kort

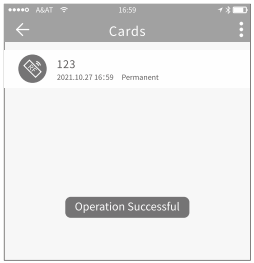
Som vist i figuren.
Trin 1. Klik på "kort" (Cards)
Trin 2. Klik på "Tilføj kort" (Add Card)



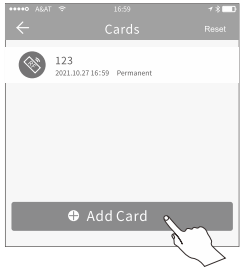
Trin 1. Vælg korttyperne "Permanent" (Permanent), "Tidsbegrænset" (Timed) eller "Periodisk" (Recurring) alt efter behov.
Trin 2. Låsen kan tilføjes RFID-kort, når RFID-kortet er tæt på låsens induktionsområde i 2-3 sekunder.

6 APP-vejledning



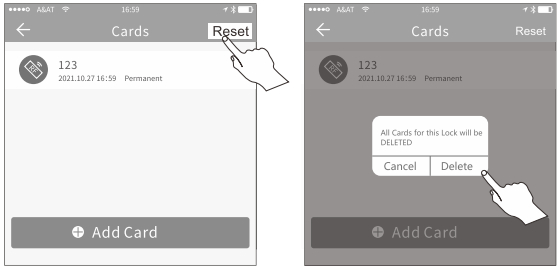


Hvis du vil tilføje RFID-kort igen, skal du klikke på "tilføj kort" (Add Card) og gentage tilføjelsestrinnene for RFID-kort.

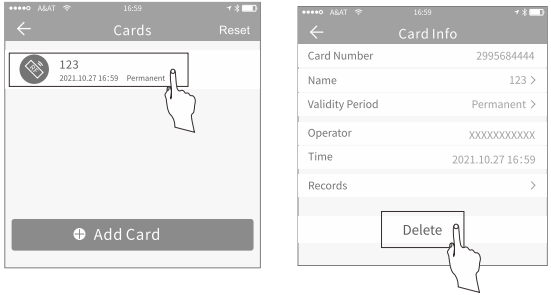


b Slet kort

Klik på "Nulstil" (Reset), og klik derefter på "Slet" (Delete) for at slette alle kort.



Bruger kan også vælge at slette ét RFID-kort



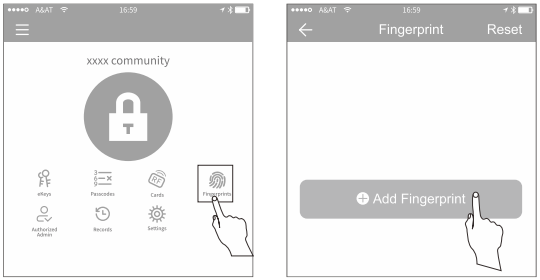
6. 7 Administration af fingeraftryk

Administrationen af fingeraftryk svarer til administrationen af IC-kort. Efter tilføjelse af fingeraftryk kan brugerne bruge deres fingeraftryk til at låse op.

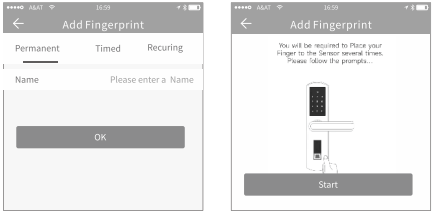
6 APP-vejledning

a Tilføj fingeraftryk

Klik på "fingeraftryk" (fingerprints), og klik derefter på "tilføj fingeraftryk" (Add fingerprint).



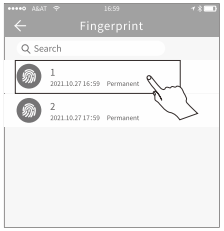
Trin 1. Vælg typen "Permanent" (Permanent), "Tidsindstillet" (Timed) eller "Periodisk" (Recurring) alt efter behov. Trin 2. Klik derefter på "Start" (Start). Du skal indlæse fingeraftrykket 4 gange.

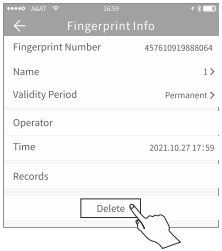


6 APP-vejledning

b Slet fingeraftryk

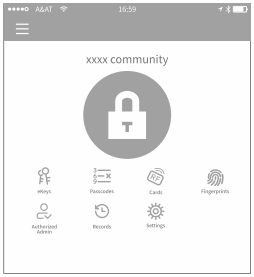
Trin 1. Vælg den fingeraftrykskonto, du vil slette.
Trin 2. Trin 2. Klik på "Slet" (Delete)

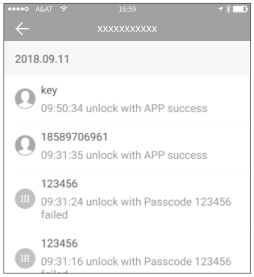




6. 8 Registreringer

Den kan registrere oplåsnings-/låseoplysninger. Brugere kan når som helst få adgang til alle registreringer om oplåsning/låsning og

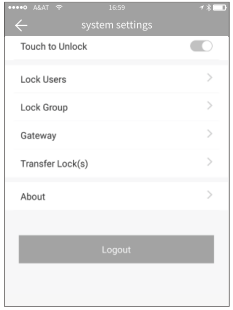




6 APP-vejledning

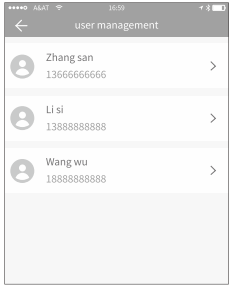
6. 9 Systemindstillinger

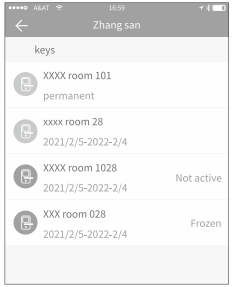
Systemindstillingerne omfatter berøringsoplåsning, gruppestyring, gateway-administration, sikkerhedsindstillinger, påmindelser, overførselslåse osv.



a Administration af brugere

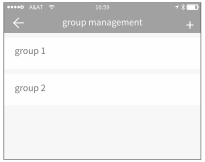
På listen over brugere kan administratoren se brugernavn og telefonnummer. Administratoren kan klikke på brugerkontoen for at se låseoplysningerne.





b Gruppeadministration

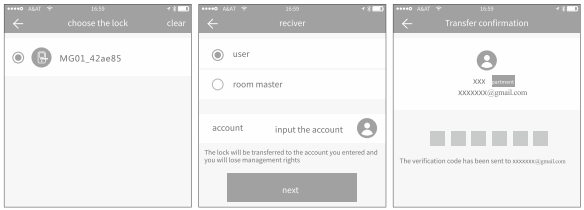
Administrator kan bruge gruppestyringsmodulet, hvis der er mange nøgler.



c Overførsel af administratorrettigheder

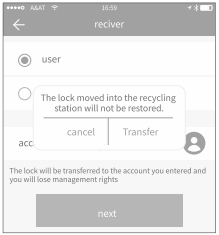
Administratoren kan overføre rettigheder til andre brugere eller lokaleansvarlige. Kun administratoren har ret til at overføre låsestyringskontoen.
Indtast kontoen, og du vil modtage en bekræftelseskode. Indtast det korrekte nummer, så er overførslen gennemført.

Kontoen, der modtager lokaleoverførslen, skal være en administratorkonto.



d Genbruger

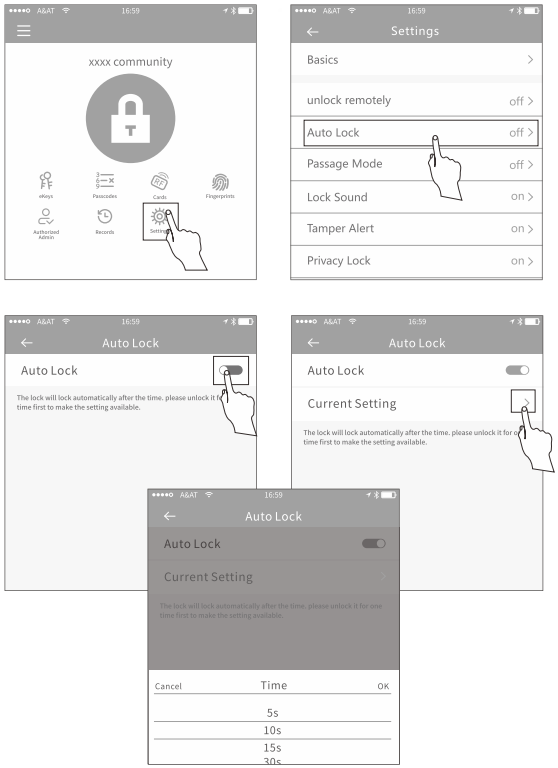
Hvis låsen er blevet beskadiget og ikke kan slettes, kan du flytte den til genbrugeren (reciver) (papirkurven) for at slette låsen.



6 APP-vejledning

6. 10 Automatisk låsetilstand

Automatisk låsetilstand kan indstilles i applikationen (5 sek., 10 sek., 15 sek., 30 sek., 60 sek., brugerdefineret indstilling). Når APP'en, adgangskoden eller RFID-kortet bruges til at låse op, låses der automatisk efter den indstillede tid.



7 Gateway-administration

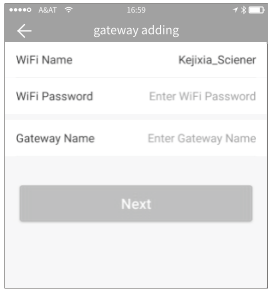
Gateway-administration (gateways skal købes separat)

Intelligente låse forbindes direkte via Bluetooth, så de er ikke sårbare over for cyberangreb. Gatewayen er broen mellem den intelligente lås og hjemmets WIFI-netværk. Brugere kan med fjernadgang se og kalibrere låsens ur og læse oplåsningsregistreringer via gatewayen. Samtidig kan man med fjernadgang slette og ændre adgangskoder.

Brugeren skal tilføje gatewayen i APP'en før brug. Nedenfor er fremgangsmåden:

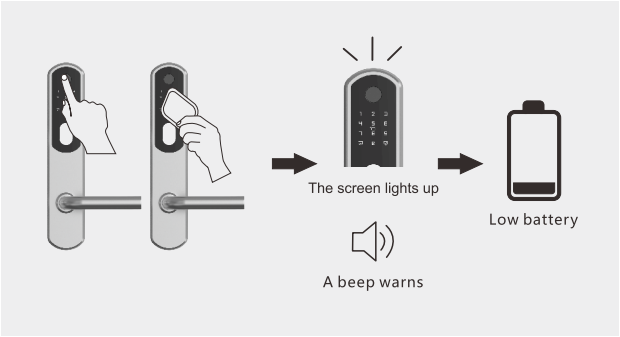
(1) Åbn TTLOCK－applikationerne
(2) Klik på ikonet "=", som er i øverste venstre hjørne af siden
(3) Vælg [gateway]
(4) Vælg "G2"
(5) Indsæt gatewayen og tænd for strømmen
(6) Når lyset skiftevis blinker rødt og blåt, skal du trykke på "+"－symbolet
(7)Tilføj gatewayen
(8) Vælg WiFi－netværk og indtast adgangskode

⚠ Bemærk: Hvis processen udløber, skal du slukke for strømmen og prøve igen.

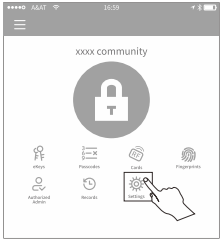


8 Andre instruktioner

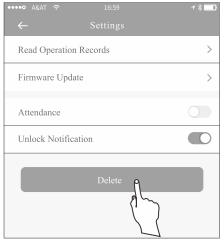
8. 1 Alarm for lavt batteri



8. 2 Gendan fabriksindstillinger



Klik på "indstilling" (Setting)

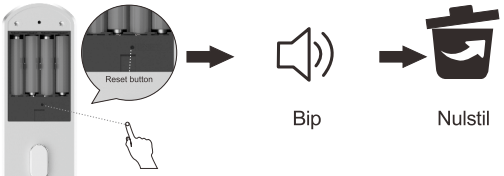


Klik på "slet" (Delete) og indtast adgangskode. Produktets fabriksindstil-linger gendannes.

8 Andre instruktioner

8.2.2 Gendan fabriksindstillinger med nulstillingsknap

Tryk og hold nulstillingsknappen (Reset) nede i seks sekunder, indtil du hører et bip.
Bemærk: Denne handling kræver, at datakablet er korrekt tilsluttet, og at batteriet er installeret. Knappen er placeret på bagsiden af bagpanelet.



Tryk og hold nede i 6 sekunder

8. 3 Fejlfinding

Det intelligente låsetastatur kan ikke åbne eller lukke låsen.
Kontroller, at adgangskoden er korrekt, eller at låsen er låst. Hvis det er nødvendigt, skal du gendanne standardindstillingerne.

Ingen respons ved berøring af tastaturet (ingen lys, ingen lyd)
Sørg for, at dataforbindelsen er korrekt
Sørg for, at batteriet er nyt og installeret korrekt.

Jeg har glemt min administratoradgangskode
A: Gendan fabriksindstillingerne for at slette alle adgangskoder. Når nulstillingen er fuldført, er alle adgangskoder slettet, og hovedkoden vender tilbage til standardværdien (123456).

Låsen kan ikke oprette forbindelse til APP'en via Bluetooth
Sørg for, at Bluetooth er tændt, og at APP-applikationen er klar til at søge efter låsens tilstand. Hvis det er nødvendigt, skal du gendanne låsens standardindstillinger.

Der er gjort gentagne forsøg på at låse den op, men den kan ikke åbnes.
Brug den mekaniske nøgle til at åbne låsen, og skift batteriet. Hvis det er nødvendigt, bedes du kontakte kundeservice.

Mit batteri løber hurtigt tør?
Kondensatoren skal muligvis kalibreres. Først skal smartlåsen resettes. Indsæt nye batterier og indtast følgende kode på smartlåsens tastetur: * 59 # 123456 # 1 # Batterierne tages ud igen, og indsættes efter 15 sekunder. Herefter skal smartlåsen vise 100% i TTLock appen.

9 Garantibevis

Garantien dækker:

1. Gratis garanti i 1 år fra købsdatoen. Hvis garantibeviset og det gyldige købscertifikat ikke kan fremvises, eller købscertifikatet er blevet revideret, er garantiperioden tre måneder fra produktionsdatoen.
2. Produktdefekter (bedømt af virksomhedens officielle personale) repareres gratis i garantiperioden under forudsætning af normal brug i henhold til brugsanvisningen.
3. I garantiperioden udføres følgende klager ikke vederlagsfrit:

• Skader forårsaget af ukorrekt brug, såsom ukorrekt brug af tilbehør, ukorrekt montering, manglende overholdelse af instruktionerne, ukorrekt brug eller uagtsomhed osv. Skader forårsaget af transport og andre uheld. Reparationer og ændringer, der ikke er godkendt af virksomheden. Andre skader forårsaget af force majeure (såsom naturkatastrofer, unormal spænding osv.).

• Ældning og slitage af produkter forårsaget af normal brug påvirker ikke den normale brug af produkter.

• Ridser og skrammer på produktets udseende.

Følsomme produkter og forbrugsvarer samt nærliggende produkter, såsom batterier, er ikke dækket af garantien.

Produktmodel
Aktiveringskode
Forhandlernavn
Købsdato
Brugernavn
Brugeradresse
Medarbejders tlf.nr.
Fakturanr.
Brugernr.

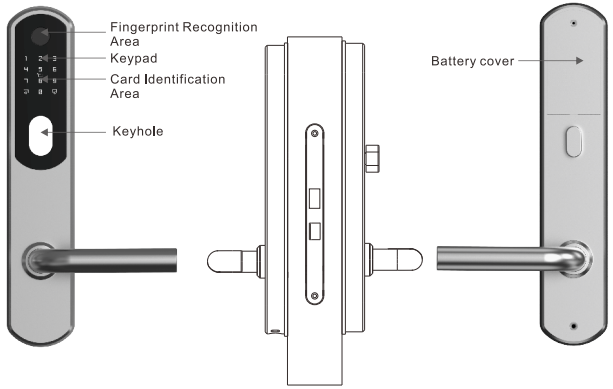
Installation instruction

PIN code　Fingerprint　APP　Card　Bluetooth

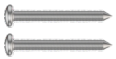
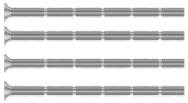
1 Instructions for use and product diagrams

Dear user!
Thank you for using this smart lock. Before you install and use It ,please check the List of accessories carefully. Please read the installation instructions and follow its steps, otherwise we will not be responsible for any hazards or damages.

⚠Important Notes: Please set the function according to the appropriate product
1, The original password and the initial administrator password are: 123456
2,Card quantity:100
3, fingerprint quantity:100
4,PIN code quantity:100
5, When low battery alarm, please replace the same type of battery in time and pay attention to the positive and negative pole installation to ensure the normal use of the lock.(New and old batteries cannot be used at the same time)
6, Please keep the mechanical key with you when not in use and do not keep it indoor.



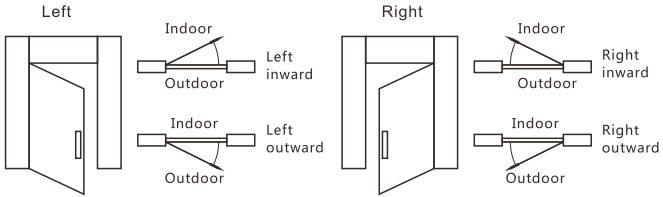
2 Package List

A. Outside Trim	B. Inside Trim	C. Rear back plate
D. Waterproof rubber pad	E. Square bar	F. Cylinder fixing screw  M5x43
G. Inside trim screws	H. Battery cover screws	I. Backplane screws 
J. RFID Card	K. Lock plug-in unit	L. Extension accessories

3 Know before installing

3.1 Please confirm the opening direction before installation

Fitting direction: Left outward, Left inward, Right outward, Right inward



3.2 The way of turning the handle to left or right.

Please install the handle according to the direction of your door opening.

Steps:

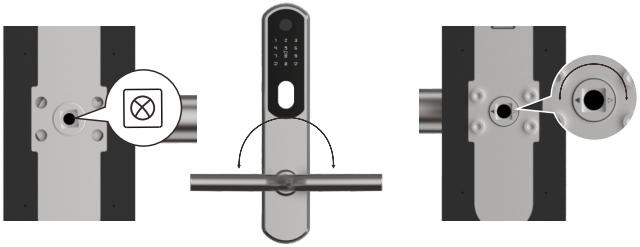
1.Use a screwdriver to open the screws in the square shaft on the back of the front and rear panels.

2.Pull the handle out

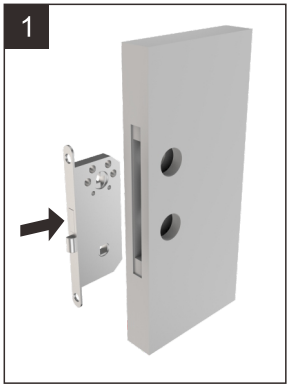
3. Rotate the handle to the position you want.

4.In the left door, the square axis triangle points to the right (consistent with the direction of the handle)

In the right door, the square axis triangle points to the right (consistent with the direction of the handle)



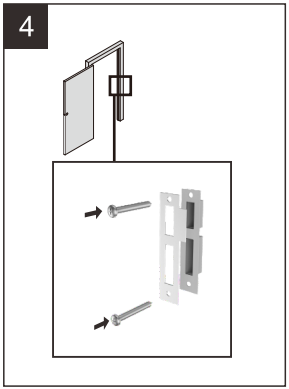
4 The steps of installation



Installation the lock case and Lock cylinder.

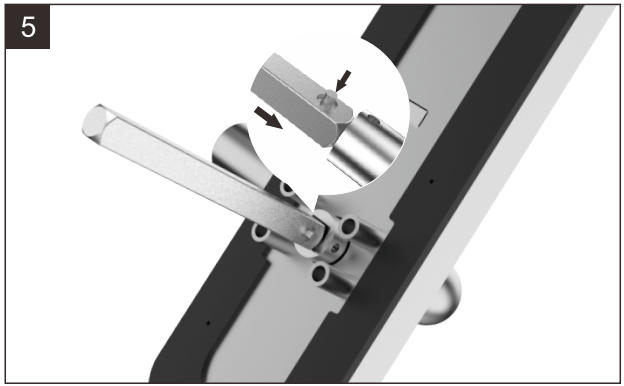
Please ensure if there have enough space to pass the cable over the lock case on the door hole.

If the door hole is not sufficiently positioned for the cable to pass over the lock case, you need to expand the door hole like the picture.



Installation the Strike plate and the box

4 The steps of installation



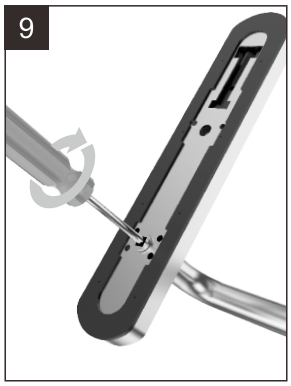
Putting the Square bar into the Outside Trim

Loosen the screw

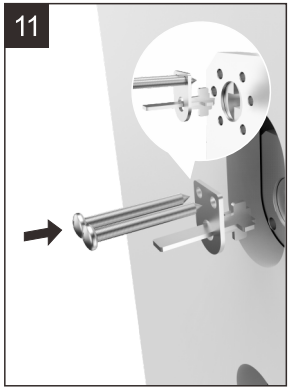
Press the module to prevent it from falling out, take out handle

4 The steps of installation

Press the module and change the handle direction



Tighten the screw



4 The steps of installation

12

Installation the Outside Trim like this

13

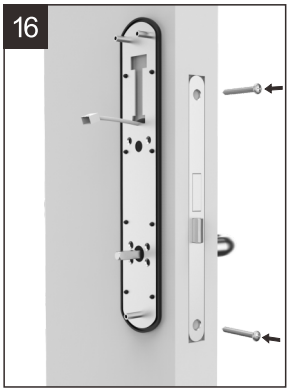
14

15

The rear back plate is mounted on a silicone pad

4 The steps of installation

16



17

Secure the rear base plate with screws

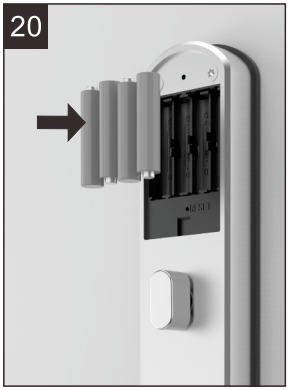
18

The Outside Trim data cable connects to rear panel data cable, please tuck in the door if the cable is too long

19

Installation the screws like this

4 The steps of installation



Installation the batteries

Installation the battery cover

5 Parameter

Surface	Measurement	303mmX57mmX20mm
	Item NO.	U028
	Material	SUS304
Unlocking ways	Fingerprint	Capacity 100
	PIN	Capacity 200
	Card	Capacity 200
	APP	Send door opening commands via Bluetooth
Communication methods	Bluetooth	Synchronize data in close proximity and Firmware upgrade
Working Parameter	Working power supply	4 x 1.5V AAA alkaline batteries
	Low battery alarm	≤ 4.8V
	Standby power	≤85UA, 4 batteries can be used for more than 6 months
	Operating temperature	-30°C to 60°C
	Operating humidness	5%-78%RH

6 APP Guide

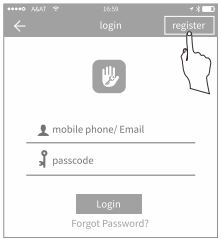
6.1 Download “TTlock”APP

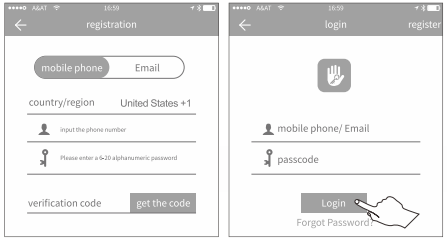
Download on the App Store

GET IT ON Google Play

Android phone - you can search“TT lock”on Google APP.
Iphone - you can search “TT lock” in the App store

6.2 Registration now account （phone or Email）

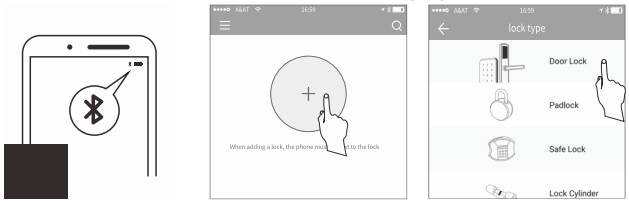




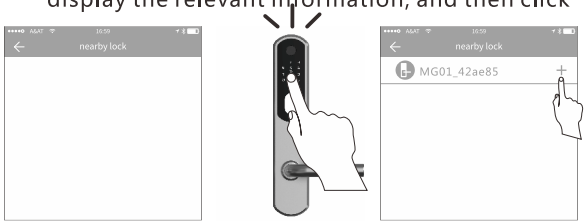
6 APP Guide

6.3 The methods of connecting the lock is as follows

a Turning on the bluetooth, enter into the APP. For details, please look at the following figure



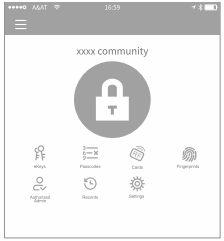
b Touch the screen of the smart lock, the app will display the relevant information, and then click " +".



Attention:Please Make sure your phone is within 10 meters of the lock.

6.4 Management of the key

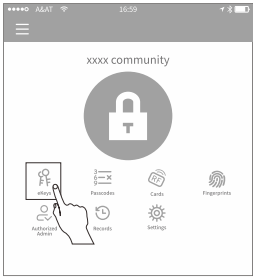
After successfully adding a lock, the administrator will have the highest administrative privilege for that lock, he can send keys to others and specify the time limit. Choose limited time, permanent or single permission. Add the soon to expire key management, i.e. expiration key reminder.

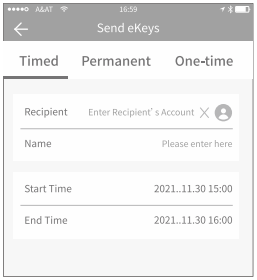


6 APP Guide

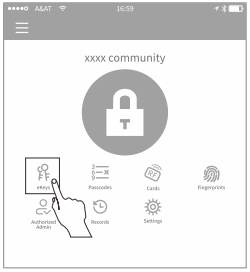
When you click on the key type option will bring up the following message.
Limited time key, permanent key and disposable key.

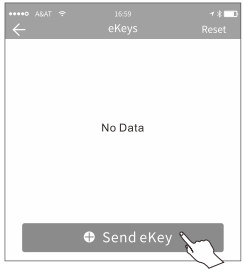
When you select "Limited Time Key", the key will be valid for a specified period of time.
When you select Persistent Key, it means permanently valid.
When you choose “disposable key”. It is automatically deleted after one use.





The administrator has the authority to manage all the keys, including: delete the key, reset the key, send the key permissions, adjust the validity period of the key and access record query.





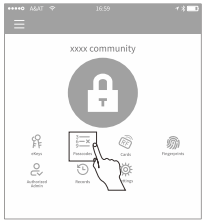
6 APP Guide

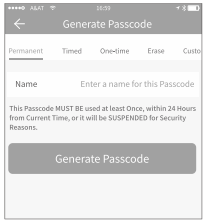
6.5 Password management

After entering the password on the keypad , press the unlock key in the lower right corner to unlock the lock. The type of password: permanent, time-limited, lifetime,delete, recycled, and customized.

a Permanent password

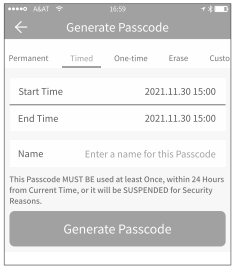
permanent password: it can work without time-limit. (note: It need to be activated after created in 24h, otherwise it will lose efficacy)





b Timed password

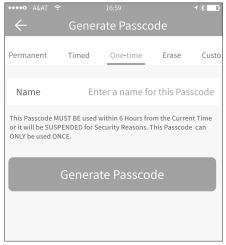
Time password can be set the period of validity. The shortest period is one hour, the longest is 3 years. If it is valid within one year, the time line can be accurate to hour. If will be valid for more than one year, the time line can be accurate to month. (note: It need to be activated after created in 24h, otherwise it will lose efficacy)



6 APP Guide

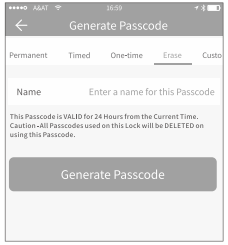
c One-time can only use

"One-time password" can only be used once. The validity period is 6 hours



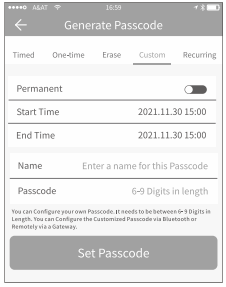
d Erase

Erase code is using for deleting all the password. The validity period is 24 hours



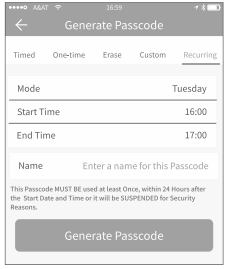
e Custom password

You can configure your own password.It needs the length between 6-9. You can custom password by bluetooth or gateway.



f Recurring Password

Recurring password can be reused within a specified time period, like a daily cycle, weekday circulation, weekend cycle type etc.



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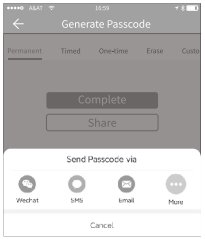
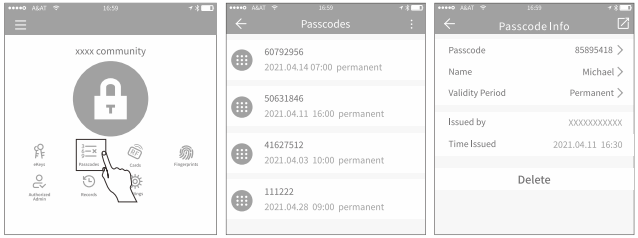
g Share the password

Manager can share the password by Wechat, message, email, Facebook, Messenger and Whatsapp.



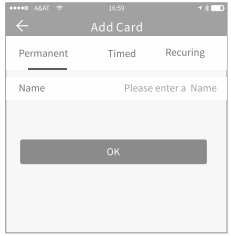
h Password management

All of the generated password can view and manage in the password management module. It includes password permissions and password to unlock, change password, delete the password, to reset the password.



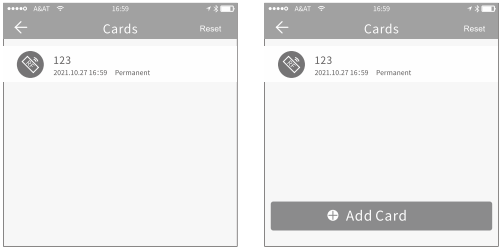
6.6 RIFD card management

You need to add the RFID card. The whole process needs to be done through the lock on the side with the APP application. The validity of the RFID card can be set to permanent or time-limit.。



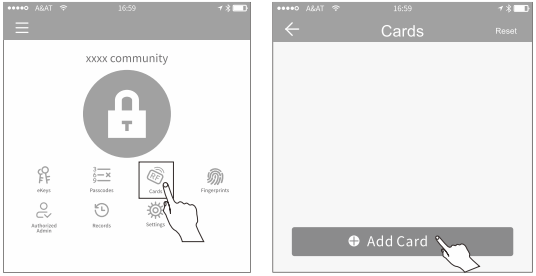
6 APP Guide

All RFID card can be queryed and managed by the RFID card management module . If it is the gateway, it will show that send card remotely. If there is no gateway, the project will be hidden.



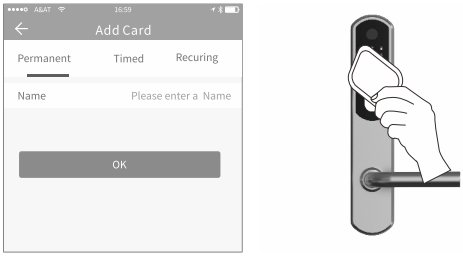
a Add RFID card

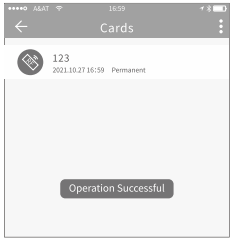
As shown in the figure,
step 1. click the "card"
step 2. click the "Add Card"



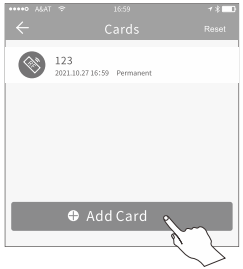
step 1.According to the requirement to select the "permanent", "time" or "cycle" card types.
step 2. The lock can successfully add RFID CARDS when the RFID CARDS close to the lock induction area for 2-3 seconds.

6 APP Guide



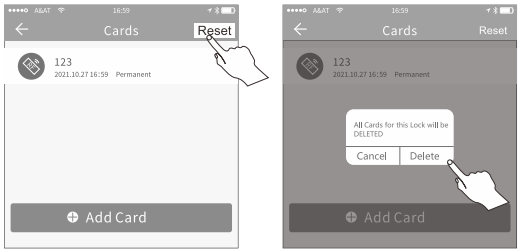


For adding RFID card again, click the "add card" and repeat adding RFID card operation.

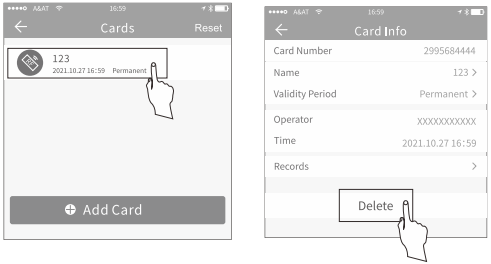


b Delete Card

please click the "Reset",then click “Delete” to delete all cards.



Also user can choose one RFID card



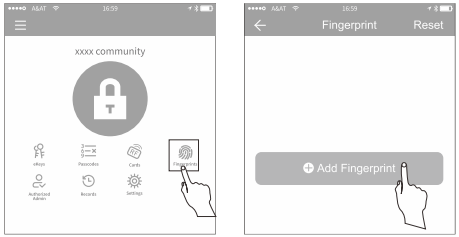
6.7 Fingerprint management

The fingerprint management is similar to the IC card management. After adding fingerprint, users can use fingerprints to unlock.

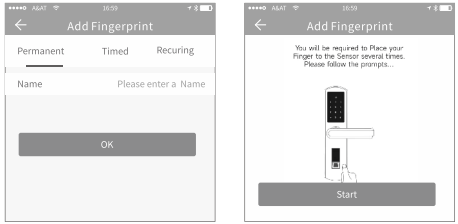
6 APP Guide

a Add fingerprint

Click the "fingerprint" , then click "add fingerprint"

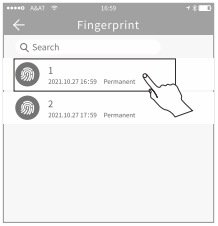


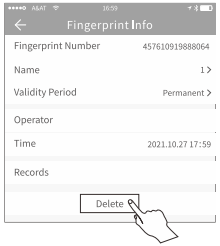
step 1. According to the requirement to select "permanent", "timed" or "cycle" type.
step 2. Then click on "start", you need to input 4 times the fingerprint.



b Delete the fingerprint

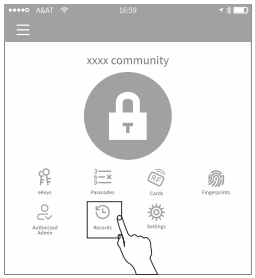
Step 1. Select the fingerprint account which you want to delete.
Step 2. click the "Delete"

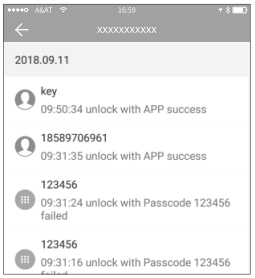




6.8 Records

It can record unlock/lock information. Users can access all the records about the unlock/lock by anytime and

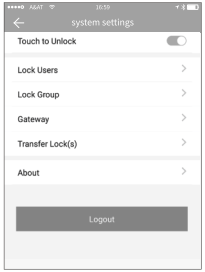




6 APP Guide

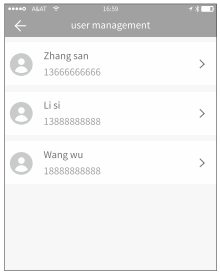
6.9 System settings

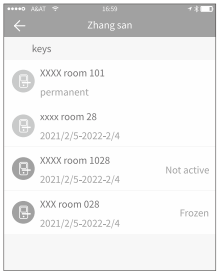
In the system Settings, it includes touch unlock switch, group management, the gateway management, security Settings, reminding, transfer locks, etc.



a Users management

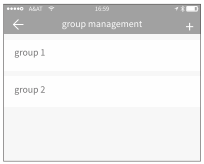
In the list of users, manager can see the user name and phone number. manager can click the user account to view the lock information.





b Group management

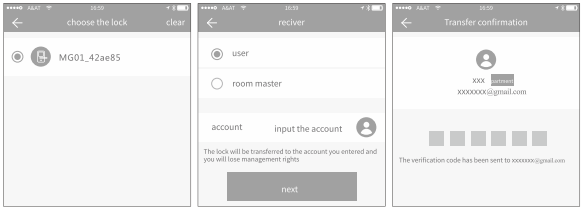
manager can use gruop management module, if there are numbers of keys.



c Transfer the rights of administrators

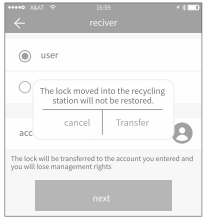
The administrator can transferred the right to other users or room master.
Only the administrator have the right to transfer lock management account.
Enter the account, you will receive a verification code.
Fill in the correct number, you will be successful transfer.

The account for receiving apartment transfer must be an administrator account



d Reciver

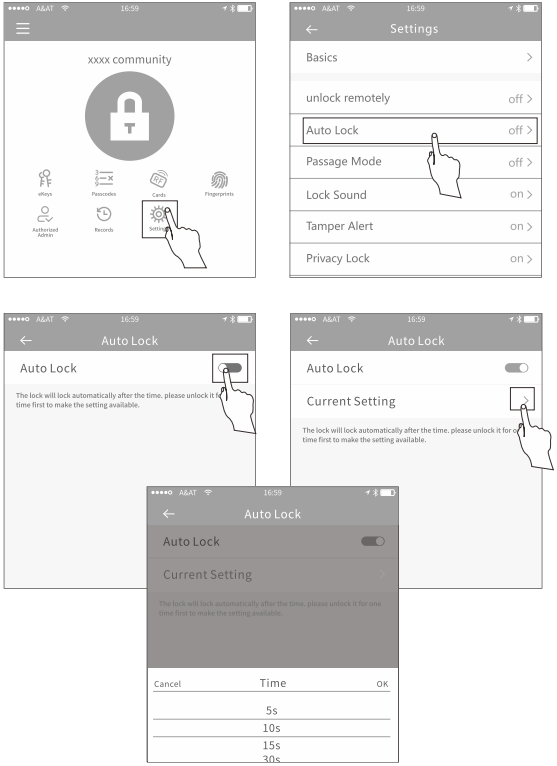
If the lock has been damaged and cannot be deleted, you can move it to the reciver(recycle bin) to delete the lock.



6 APP Guide

6.10 Automatically locked mode

Automatically lock mode can be set in the application (5s, 10s, 15s, 30s, 60s, custom set). When using the APP, password or RFID card to unlock, it will be automatically locked after setting time.



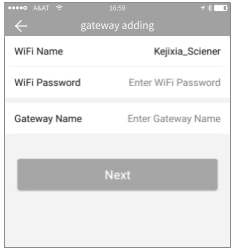
7 The gateway management

Gateway Management (gateways need to be purchased separately)

Intelligent locks connect directly by Bluetooth, so they are not vulnerable to cyber attacks. The gateway is the bridge between the intelligent lock and the home WIFI network. Users can remotely view and calibrate the lock clock and read the unlock records by gateway. At the same time, it can delete and change passwords remotely.

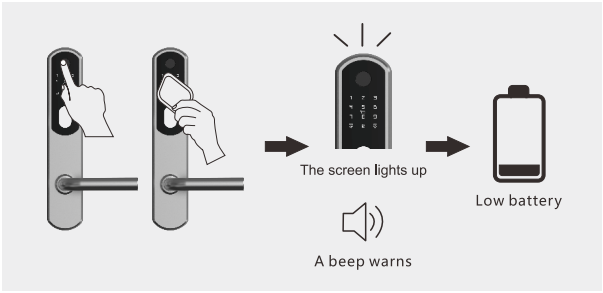
User need to add the gateway in APP before use. Below is the steps:
(1) open the TTLOCK applications;
(2) click the " ☰ " icon which is on the top left corner of the page .
(3) choose [gateway];
(4) select the "G2"
(5) inserted the gateway and turned on the power;
(6) when the light is alternating flashing red and blue, press "+" symbol;
(7)Add the gateway;
(8) choose WiFi network and input password

⚠ Note: if it process timed out, please turn the power off and try it again.



8 Other instructions

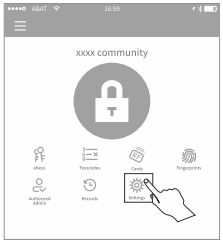
8.1 Low battery warning



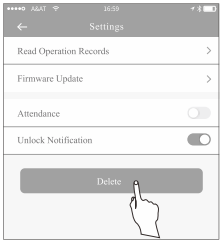
Low battery warning: When intelligent lock unlock, the screen will light up and issued "beep" sound.

8.2 Restore Factory Setting

8.2.1 Restore Factory Setting on APP



Click "setting"

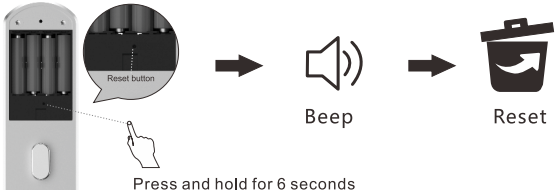


Click "Delete" and enter password. The product will be restored factory setting.

8 Other instructions

8.2.2 Restore Factory Setting by reset button

Press and hold the reset button for six seconds until you hear a splash.
Note: This operation requires that the data cable is properly connected and the battery is installed. The button is located on the back of the rear panel.



8.3 Problem solving

The smart lock keyboard can not open or close the lock
Verify that the password is correct or the lock is locked. If necessary, please restore the default Settings.

No response when touching the keyboard (no lights, no sound)
Make sure the data connection is correct
Make sure the battery is fresh and installed correctly.

I forgot my admin password
A: restore factory settings to clear all passwords. When the reset is complete, all the passwords will be deleted and the main code will return the default value (123456).

The lock cannot connect to the APP by Bluetooth
please sure Bluetooth is turned on and the APP application is ready to search for the lock state.
Restore the default Settings for locks, if necessary.

Repeated attempts to unlock it but failed to open
use the mechanical key to opens the lock and changes the battery. If necessary, please contact customer service.

9 warranty card

Warranty that
1. Free warranty for 1 year from the date of purchase. If the warranty card and valid purchase certificate cannot be provided, or the purchase certificate has been revised, the warranty period is three months from the date of production.
2. During the warranty period, under the condition of normal use according to the instruction manual, the product defects (judged by the company's official staff); Repair them free of charge.
3. During the warranty period, the following complaints are not free maintenance:
• Artificial damage caused by improper use, such as improper use of accessories, improper installation, non-compliance with the instructions, incorrect use or negligence, etc. Damage caused by transportation and other accidents. Repairs and modifications not approved by the Company. Other damage caused by force majeure (such as natural disaster, abnormal voltage, etc.).
• Aging and wear of products caused by normal use shall not affect the normal use of products.
• The appearance of the product is artificially scratched and damaged, vulnerable and consumable products and nearby products not covered by the warranty, such as batteries.

Product model
Activation code
Dealer name
Purchase date
User name
User address
Staff phone number
Invoice no.
User number